



Trips and Excursions

Conditions of Carriage

An excursion is a round trip using transport organised by us to a specific place, area of interest or event within the United Kingdom which last no more than a period of 24 hours.

Transport will be provided by accessible mini-bus.

1. The cost of the excursion advertised by us includes the cost of return transport. Unless specifically stated in the excursion programme the price paid for the excursion will not include entry to any premises or events or the price of food and drink at restaurants, hotels, cafes or public houses.
2. We reserve the right to cancel or alter any excursion if there are insufficient numbers of passengers or for any reason which is outside our control, for example adverse weather, or unexpected mechanical failure which could not have been avoided by our preventative maintenance programme.
3. In the event that an excursion is cancelled our liability to you is limited to your right to receive a full refund of the price paid to us.
4. Where we substantially alter an excursion from that advertised, you have the right to cancel and receive a full refund of the price paid to us.
5. We shall not be responsible to you in any way for any delay or cancellation where such delay or cancellation was unavoidable due to factors entirely outside our control such as for example, traffic congestion, formal and signed road diversions, unexpected breakdown of vehicles or adverse weather conditions.
6. If you wish to cancel your excursion for a reason other than that set out at 4 above, refunds will be calculated on the basis of the reasonable expenses which we have incurred or expect to incur as a result of the cancellation as follows:
 - 30% of the ticket price for cancellations prior to seven days before travel
 - 50% of the ticket price for cancellations made between two and seven days
 - No refund for cancellations made within 24 hours of the date of departure.
7. We will inform you of pick-up times and departure times at least 24 hours before the date of departure. We will adhere to these times except in the case of unforeseen factors entirely outside our control and as exemplified in 5 above.
8. Your driver will confirm these times with you and the departure time of any break taken in the journey.
9. In order to avoid disruption to the enjoyment of other passengers we must adhere to the scheduled timetable for departures. As such vehicles cannot wait for passengers who arrive late on either the outward or return journeys (or after any break in the journey) and the Company cannot be held responsible in any way to you if you miss the vehicle as a result.
10. In compliance with the Motor Vehicle (Wearing of Seatbelts) (Amendment) Regulations 2006:
 - Seated passengers aged 14 or over are required by law to wear seatbelts where such are available
 - A child under the age of 14 and less than 135cm in height must wear a seatbelt (suitably adjusted) and a child under three must use a recognised and approved baby or child seat.
11. The following special conditions apply:
 - For sporting events the Sporting Events (Control of Alcohol Etc) Act 1985 as amended by the Sporting Events (Control of Alcohol Etc) Act 1992 applies and specifically prohibits the carrying or consuming of alcohol on buses travelling to and from designated sporting events.
 - It is also an offence under this legislation for a person carried on a public service vehicle travelling to and from a designated sporting event to be in possession of alcohol and /or to be drunk.